



FELCOtronic Warranty and Services

Standard Warranty

All FELCOtronic tools are guaranteed within one year from the date of purchase against manufacturer's defect. Certain components have extended warranty such as the forged aluminum body (lifetime), the motor, the electronic board and batteries (three years).

Extended Warranty

Services should be performed after 400,000 cuts or at least each year. If services are properly performed by us all components of the tool under one year warranty terms get an extended one year warranty after each of the two first services. The blade and the anvil-blade are not covered by this extended warranty.

Services

We offer several levels of services to fulfill your needs. Even if you are not willing to take advantage of our extended warranty, a service is highly recommended to increase the longevity of the tool life but also to save your money on repairs in the long run.

Here are three various levels of services we can provide:

Basic Service	Regular Service	Premium Service
Include:	Includes Basic Service Plus:	Includes Regular Service Plus:
Labor: 45 min	Labor: 60min	Labor:60min
Full Inspection of Internal Parts	Sharpening of Blades and Anvil*	New Blade
Re-grease Drive Mechanics	Cleaning of External Parts of the Tool	All New Plastic Covers
Software Update	Adjustment of Cutting Head	
Warranty Extension(1 st and 2 nd Year)		
Parts: 820/916 or 801/916	Parts: 820/916 or 801/916	Parts: 820/917 or 801/917
Pricing:	Pricing:	Pricing:
820- Labor \$74.30+ Parts \$25= \$99.30	820- Labor \$97.40 + Parts \$25= \$122.40	820- Labor \$97.40+ Parts \$115= \$212.40
801- Labor \$74.30 + Parts \$5= \$79.30	801- Labor \$97.40 + Parts \$5= \$102.40	801- Labor \$97.40+ Parts \$75= \$172.40

*some blades may be to worn to sharpen

Prices do not include shipping or cost of additional repair parts if needed.